

CASE STUDY | ARUP

ACADEMY CLASS DELIVER TRAINING TO GLOBAL ARUP

Arup famous for structural design projects such as the Sydney Opera House and their work for the 2008 Olympics in Beijing, needed a training solution for 500 staff based across the world.

The internationally renowned design, planning, engineering and consultancy business was looking for a training solution to ease the transition from their current PDF software to Adobe Acrobat X.

The change-over needed to be smooth and quick ensuring all users were trained to the correct competency levels. This created a problem for the IT training department because of the complex nature of staff being in different time zones and using a variety of languages.

Following a recommendation from Jigsaw24 – specialist IT suppliers, Arup appointed software and IT trainers Academy Class, to develop a tailored training solution.

Academy Class worked with Arup to create and develop a training course that encapsulated the specific requirements of their audience and also meet business objectives.

A programme was put together with over 20 online sessions and 10 classroom sessions delivered in English and Turkish.

The online sessions were delivered by Academy Class using Adobe Connect – an online conferencing solution for online meeting, eLearning and webinars.

By using Adobe Connect, Academy Class were able to deliver their training using a simplified interface that allows users to collaborate more efficiently whilst enjoying rich video and audio content.

Academy Class achieved a 92% customer satisfaction rating and the 500 delegates were 'more than happy with their training'. A result, Academy Class is now working with Arup to carry out a survey to identify future training requirements.

Academy Class have seven training locations around the UK but are able to deliver bespoke training packages live online to anywhere.

The project-oriented classes are taught by Certified Adobe, Apple and Autodesk instructors with first-hand experience of Flash, Dreamweaver, Coldfusion, Flex Photoshop, Illustrator, Indesign, Acrobat, AutoCAD, 3ds Max, Maya, Final Cut pro, Motion, Logic and more.

Feedback was "Very good content, moved along at a good speed with clear concise information/instruction from the trainer."

"Ozgur was very knowledgeable and experienced in training; he also assisted in solving existing problems within CAD PDF creation. Delivery was a good pace and easy to follow."

"Academy Class were very helpful and always willing to go the extra mile for answering questions relating to the training session."